Sutton Coldfield Carnival

Terms and conditions – Stalls generic

* Your payment is for a one day community event in Sutton Park
* This is an outside event, the carnival take no responsibility for the weather
* The carnival does not provide any equipment to vendors
* Your place is secured upon receipt of payment
* We endeavour to avoid duplication, however we cannot be held responsible for crossover of some items
* The carnival reserves the right to withdraw the offer of a pitch if they feel the vendor is not suitable or does not meet the required standards. In this case a refund will be offered
* Housekeeping details will be sent to you approximately one month before the event itself
* We do not offer refunds for no shows
* We will try and refund your fee if you have to cancel beforehand, depending on whether we’re able to fill your space. If we are unable to re-book we cannot offer a refund
* We cannot guarantee footfall, however, based on previous numbers this is estimated between 5000 and 7000, weather dependent
* The event is officially open between 11 and 5pm. However, vendors are welcome to stay until 8pm if footfall justifies
* PLEASE NOTE: The site is a large field. Due to strict health and safety regulations there is **no vehicular movement on the main site between the hours of 10.am and 5pm (except for emergency vehicles).** Once you have unloaded, you will be asked to move your car in to a specially designated parking area (close by). After 5pm you will be carefully guided in and out of the field by carnival staff, to enable you to pack up and make your exit as safely as possible. Our licence to hold the event will be withdrawn if we do not enforce this rule so requests will be refused.
* We are a non-profit community organisation run by local volunteers, many of whom also have day jobs. They organise this event for the benefit of the local community, and receive no recompense or expense payments in return for their efforts. Any stall holder deemed to be behaving inappropriately to any member of the carnival team or members of the public will be removed without refund
* Sutton Park operates a restricted alcohol policy
* Sutton Park is a conservation site